



## Privacy Policy

### Description

### Who We Are

Privacy Policy: VirtualEdge VA Solutions is a professional virtual assistant service provider dedicated to supporting businesses and entrepreneurs with administrative, marketing, and operational tasks. Our website address is: <https://virtualedgevasolutions.com>.

### What Personal Data We Collect and Why

We collect and process various types of personal data to improve user experience and service delivery. This includes:

- **Contact Information:** When users sign up, contact us, or engage with our services, we collect names, emails, and phone numbers.
- **Billing Information:** For vendors and customers making transactions, we collect billing addresses and payment details.
- **User-Generated Data:** Comments, messages, and customer interactions on our website and social media platforms.
- **Technical Data:** IP addresses, browser types, and cookies for analytics, security, and functionality.

### How We Use Your Data â?? Privacy Policy

We process personal data for the following reasons:

- To communicate with customers and vendors.
- To process transactions and provide services.
- To improve our website functionality and user experience.
- To ensure compliance with legal and regulatory obligations.

- For marketing, customer feedback, and promotional purposes (with user consent).

## Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. Users can manage their cookie preferences through browser settings.

## Embedded Content from Other Websites

Articles on this site may include embedded content (e.g., videos, images, articles). These third-party sites may collect data about users, including tracking interactions.

## Data Sharing and Third Parties

We do not sell or trade user information. However, we may share data with:

- **Service Providers:** Third-party tools like payment processors (e.g., PayPal, Stripe) and marketing platforms.
- **Legal Authorities:** If required by law or to protect the security of our platform.

## User Rights and Data Retention

Users have the right to:

- Request access to the personal data we hold.
- Request deletion or modification of their data.
- Opt out of marketing communications.
- Lodge a complaint with a regulatory authority.

We retain personal data only as long as necessary for service delivery, legal compliance, and security.

## Facebook Data Compliance

Since we run Facebook Ads & campaigns, we adhere to **Meta's Privacy Policies & Data Processing Terms**:

- We **do not** collect or store sensitive personal data from Facebook.
- Facebook user interactions (likes, messages, or ad clicks) are **processed per Meta's privacy guidelines**.
- Users can **adjust ad preferences via Facebook settings**.

To learn more, review [Meta's Privacy Guidelines](#).

## Where Your Data Is Sent

Visitor comments may be checked through an automated spam detection service. Additionally, if a password reset is requested, the IP address will be included in the reset email.

## Security Measures

We implement technical and organizational security measures to protect user data from unauthorized access, loss, or misuse.

## Contact Information

- For privacy-related concerns, contact us at:
- Email: **support@virtualedgevasolutions.com**
- Address: Remote Operation Only (No physical location)
- Phone: No Operable Phone/Remote Operation Only.

### Date Created

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### Author

mohamed

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